Page 1

FCC Foi	rm 481 - Carrier Annual Reporting Data Collection Form		FCC Form 451 OMB Control No. July 2013	3050-0936/QMB Control No. 3860-0819
<010>	Study Area Code	431981		
<015>	Study Area Name	CHOUTEAU TEL CO		
<020>	Program Year	2015		N. N. S.
<030>	Contact Name: Person USAC should contact with questions about this data	Barbara Galardo		
<035>	Contact Telephone Number: Number of the person Identified in data line <030>	2075354126 ext.		
<039>	Contact Emall Address: Emall of the person identified in data line <030>	bgalardo@fairpoint	.003	1
ANNÜ	AL REPORTING FOR ALL CARRIERS			54.313 54.422 Completion Completion Required Required
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	(check box when complete)
<200>	Outage Reporting (voice)		(complete attached worksheet)	VV
<210>	< check box if no	outages to report		· 1111111
<300>	Unfulfilled Service Requests (volce)	<u> </u>		
<310>	Detail on Attempts (voice)		fatlach descrip	othe document)
	<u> </u>			
<320>	Unfulfilled Service Requests (broadband)			Allilli
<330>	Detail on Attempts (broadband)		fattoch descr	ipthe document)
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed			V V
<420> <430>	Mobile 0.0 Number of Complaints per 1,000 customers (broad)	nand)		
<440>	Fixed	apilo)		· 111111
<450> <500>	Mobile 0.0 Service Quality Standards & Consumer Protection R	ules Compliance	(check to indicate certification)	V V
	431981ok510.pdf		7	
<510>			(attached descriptive document)	V V
<600>	Functionality in Emergency Situations		(check to indicale certification)	
	431981ok610.pdf		A R RESOUR CONSESS OF STATE	
			(attached descriptive document)	
<610>	l ^a			
<700>	Company Price Offerings (voice)	(200	(complete attached worksheet)	
<710>	Company Price Offerings (broadband)		(complete ottoched worksheet)	
	Operating Companies and Affiliates		(complete attached worksheet)	V MININ
	Tribal Land Offerings (Y/N)? Voice Services Rate Comparability	19	yes, complete attached worksheet) (check to Indicate certification)	
-2000	1010 Voice Service Rate Corparability.pdf		7	
<1010	,		(attach descriptive document)	~ MININ
<11005	Terrestrial Backhaul (Y/N)?		f not, check to Indicate certification)	- Anne
	0 0	. 41		1111111
<1110>	Terms and Condition for Lifeline Customers		(complete attached worksheet) (complete attached worksheet)	William .
	Price Cap Carriers, Proceed to Price Cap Additional	Documentation Work	ah laasi	
	Including Rate-of-Return Carriers offillated with Pri			
<2000>			(check to Indicate certification)	
<2005>	Rate of Return Carriers, Proceed to ROR Additional	Documentation Work	(complete attached worksheet)	- Milli
<3000>	The state of the s		(check to Indicate certification)	188666
<3005>			[complete attached worksheet]	111111

1711 711 1116	ervice Quality Improvement Reporting Illection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	431981	
<015>	Study Area Name	CHOUTEAU TEL CO	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com	
<110>	Has your company received its ETC certification from the FCC?	(yes/no) O •	
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes/no) O O	
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.	112 Service Quality Improv	rement Reporting.pdf
	Please check these boxes below to confirm that the attached documents(s), on lit 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.		Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets		
<114>	Report how much universal service (USF) support was received		
<115>	How (USF) was used to improve service quality		
<116>	How (USF)was used to improve service coverage		
<117>	How (USF) was used to improve service capacity		
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.		

2 H-10	rice Outage R ection Form	eporting (Voic)e)						ОМ	Form 481 B Control No. 3060- 2013	0986/OMB Control N	o. 3060-0819
<010>	Study Area Co	ode				431981						
<015>	Study Area Na	ame				CHOUTEAU TE	. 00					
<020>	Program Year		-2-12-34			2015			==/1 = //386/4 3= ==			
<030>	Contact Name	e - Person USAC	should contac	t regarding this	data	Barbara Gal	ardo					
<035>	Contact Telep	hone Number	Number of pe	rson identified	in data line <0	30> 2075354126	ext.					
<039>	Contact Email	Address - Ema	il Address of pe	erson Identified	in data line <0	30> bqolerdo@fa	irpoint.com					
<220>	<a>	<01>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d>></d>	<e>></e>	45	<	<h>></h>
	NORS Reference Number		Outage Start Time	Outage End Date	Outage End	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventativ Procedures
											A STATE OF THE STA	

100 Horassica	ce Offerings Including Voice Rate Data lection Form	FCG-Form 481.
<010>	Study Area Code	431981
<015>	Study Area Name	CHOUTEAU TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgelardo@fairpoint.com
<701>	Residential Local Service Charge Effective Date 1/1/2014	
<702>	Single State-wide Residential Local Service Charge	

			1		Residential Local		ran one in a c	Mandatory Extended Area	25 72 TEXT DI
H	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and
H			-						
t									
H									
r					- See at	tached worksheet			
F									
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+			-						-
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(Active) 6/0/1/0/10	oadband Price Offerings lection Form	PCC Form 481 0 OM6 Control No. 2000-0935/OM8 Control No. 2000-0813 301y, 2013
<010>	Study Area Code	431981
<015>	Study Area Name	CHOUTEAU TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Barbare Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 oxt.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

2000	Q1>	40	<01>	400		(cd2)	4d2>	<63>	(A) (A)
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Yaken Wher Umit Reached (select
-			-						
				Soo attac worksheet	hed				
-				Voltoricot					
-									

PERSONAL PROPERTY.	erating Companies lection Form		775	40 N		rm481 ontrol No. 3060-0986/OMB Control No. 3060-0819 131
<010>	Study Area Code		431981			
<015>	Study Area Name		CHOUTEAU TEL	00		· · · · · · · · · · · · · · · · · · ·
<020>	Program Year		2015			
<030>	Contact Name - Person	USAC should contact regarding this data	Barbara Galar	rdo		
<035>	Contact Telephone Num	nber - Number of person identified in data line <030>	2075354126 ex	rt.		
<039>	Contact Email Address -	Email Address of person identified in data line <030>	boalardoffai	rpoint.com		
<810>	Reporting Carrier	Chouteau Telephone Company				
<811>	Holding Company	FairPoint Communications, Inc.				
<812>	Operating Company	Choutoau Telophone Company				
<813>		GI>		<82>		ADD A CEP
		Affiliates		SAC	Doing Business	As Company or Brand Designation
			- See att	ached worksh	et –	
		and the state of t		-		
			-			
9						
				Transcore Barrella Company	AND REAL PROPERTY AND ADDRESS OF THE PARTY AND	

24.00 P. State Co. A.	pal Lands Reporting ection Form		FCCForm 481 OMB Control No. B060-0986/OMB Control No. July 2013	3060-0819
<010>	Study Area Code		431981	
<015>	Study Area Name		CHOUTEAG TEL CO	
<020>	Program Year		2015	
<030>	Contact Name - Person USAC should contact regarding this data		Barbara Galardo	
<035>	Contact Telephone Number - Number of person identified in data line		2075354126 oxt.	
<039>	Contact Email Address - Email Address of person identified in data line	<030>	bgalardo@fairpoint.com	
<910>	Tribal Land(s) on which ETC Serves	Cheroke	= Nation	
<920>	Tribal Government Engagement Obligation	431981	Name of Attached Document	
to confi	company serves Tribal lands, please select (Yes,No, NA) for each these boxes rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes:	Sel (Yes	No,	
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	Yes		
<922>	Feasibility and sustainability planning;	Yes		
<923>	Marketing services in a culturally sensitive manner;	Yes		
<924>	Compliance with Rights of way processes	Yes	_	
<925>	Compliance with Land Use permitting requirements	Yes		
<926>	Compliance with Facilities Siting rules	Yes	-	
<927>	Compliance with Environmental Review processes	Yes		
<928>	Compliance with Cultural Preservation review processes	Yes		
<929>	Compliance with Tribal Business and Licensing requirements.	Yos	-	
~3Z3>	Compliance with tribal business and decising requirements.	2.70		

0.35-93/abit/w486-90s	o Terrestrial Backhaul Reporting ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 duly 2013
<010>	Study Area Code	431981
<015>	Study Area Name	CHOUTEAU TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bqslardo@fairpoint.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

(1200) Te	rms and Condition for Lifeline Customers	4 5	FCC Form 481. 3 60 0986/OMB Control No. 3060-9819
Data Coll	ection Form	海鱼	July 2013
<010>	Study Area Code		431961
<015>	Study Area Name		CHOUTEAU TEL CO
<020>	Program Year		2015
<030>	Contact Name - Person USAC should contact regarding this data		Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data li	ne <030>	2075354126 oxt.
<039>	Contact Email Address - Email Address of person identified in data I	ine <030	> bgalarde@faircoint.com
			431981ok1210.pdf
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		
		-	Name of Attached Document
<1220>	Link to Public Website	нттр —	://www.tariffs.net/fairpoint/tier.asp?cid+1644
or the we	neck these boxes below to confirm that the attached document(s), on line is bsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	V	
<1222>	Details on the number of minutes provided as part of the plan,	V	
<1223>	Additional charges for toll calls, and rates for each such plan.	V	

Data Coll	ice Cap Carrier Additional Documentation ection Form Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		FCC Form OM8 Cor July 2013	itrol No. 3060-0986/OMB Control No. 3060-0819
<010>	Study Area Code	431981		
<015>	Study Area Name	CHOUTEAU TEL CO		
<020>	Program Year	2015		
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo		
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	bqalardo@fairpoint.com		
CHECK th	e boxes below to note compliance as a recipient of Incremental Connect Amer support as set forth in 47 CFR § 54.313(b),(c),(d),(
	Incremental Connect America Phase I reporting			
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))			
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))			
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))			
<2012>	2013 Frozen Support Certification			
<2013>	2014 Frozen Support Certification			
<2014>	2015 Frozen Support Certification		H	
<2015>	2016 and future Frozen Support Certification			
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))			
<2016>	Certification Support Used to Build Broadband			
	Connect America Phase II Reporting (47 CFR § 54.313(e))			
<2017>	3rd year Broadband Service Certification			
<2018>	5th year Broadband Service Certification			
<2019>	Interim Progress Certification			
<2020>	Please check the box to confirm that the attached document(s), on pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support addresses of community anchor institutions to which began providi preceding calendar year.	shall provide the number, names, and		
<2021>	Interim Progress Community Anchor Institutions	Name of A	ttached Document Listing Required Info	ormation

	Now Water Communication of the State of the		
010>	Study Area Cade	431981	
	Study Area Name	CHOUTEAU TRI. CO	
020>	Program Year	2015	
(030)	Contact Name - Person USAC should contact regarding this data	Rarbara Galardo	
035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 oxt.	
039>	Contact Email Address - Email Address of person identified in data line <030>	baslardo@fairpoint.com	
HECK	he boxes below to note compliance on its five year service quality plan (pursuan CFR § 54.33.3(f)(2). I further certify that the	nt to 47 CFR § 54.202(a)) and, for privately held carriors, ensuring information reported on this form and in the documents att	
3010)	Progress Report on 5 Year Plan		
	Milestone Certification (47 CFR § \$4.313(f)(1)(1))		
		Name of Attached Document Listing Required Info	rmation
3011)	Please check this box to confirm that the attached document(s), on line is $§4.313 \ ()(1)(8)$, the carrier shall provide the number, names, and addreproviding access to breadband service in the precoding calendar year.	3012 contains the required information pursuant to esses of community anchor institutions to which began	
3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(4))		
		Name of Attached Document Listing Required information	00
	is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report	(Yes/No) (Yes/No)	88
lease	check these boxes to confirm that the attached document(s), on fine 301:	7. contains the required information pursuant to 6 54.3130	(1)(2) compliance requires:
3015)	[1] [1] [1] [1] [1] [1] [1] [1] [1] [1]		
3016)	Document(s) for Bolanco Shoot, Income Statement and Statement of Ca	sh Flows	
3027)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation		
		Name of Attached Document Listing Required Information	00
3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	UU
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § \$4.313(f)(2), contains		
3019)	Either a copy of their audited financial statement; or (2) a financial report in a fi	ormat comparable to RUS Operating Report for Telecommunicat	tions
3020)	Document(s) for Balance Shoot, Income Statement and Statement of C	ash Flows	
3021)	Management letter issued by the independent certified public accountant that	performed the company's financial audit.	
	If the response is no on line 3018, please check the bases below to confirm your submission, on line 3026 pursuant to § \$4.3.13(f)(2), contains:		_
(3022)	Independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications		
(3023)	Borrowers, Underlying information subjected to a review by an independent certified aubilic accountant.		吕
3024) 3025)	Underlying information subjected to an officer certification,	nsh Flows	
	Attach the worksheet listing required information		1

Page 12

(PAZCRIS)403,7670	tlon - Reporting Carrier lection Form	FCC Form 481 9 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	431981
<015>	Study Area Name	CHOUTEAU TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Barbura Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	baalardoffalvegint.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

l certify that I am an officer of the reporting carrier; my responsibilitie reciplents; and, to the best of my knowledge, the information reporte	es include ensuring the accuracy of the annual reporting requirements for universal service support ed on this form and in any attachments is accurate.
Name of Reporting Carrier: CHOUTEAU TEL CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/25/2014
Printed name of Authorized Officer: Mike Skrivan	
Title or position of Authorized Officer: VP regulatory	
Telephone number of Authorized Officer: 2075354150 ext.	
Study Area Code of Reporting Carrier: 431981	Filing Due Date for this form: 07/01/2014

Attachments

FCC Form 481

Line 100- Service Quality Improvement Reporting {47 CFR 54.313(a)(1)}

In the FCC's Public Notice DA 14-951, released May 1, 2014, the FCC waived the requirement for price cap ETCs to file a five-year plan. ¹

We now grant a walver of this requirement for price cap ETCs for an additional year. Because the Bureau just finalized the Connect America Cost Model, and price cap carriers have not yet had the opportunity to make a state-level commitment for Connect America Phase II, we find that it is not in the public interest to require price cap ETCs to file new five-year plans in 2014 for the same reason as last year: they do not yet know which areas they will be serving in the future.

¹ The Public Notice stated, in relevant part:

Chouteau Oklahoma 431981

Line 510: Service Quality Reporting/Consumer Protection Rules Compliance

Chouteau Telephone Company, hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company complies with service quality and consumer protection provisions under state law. These provisions include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of The Oklahoma Public Service Commission which discloses rates, terms and conditions of service to customers; (2) compliance with state consumer protection provisions relating to Customer Services as Identified in the Code of State Regulations, compliance with provisions for Quality of Service as Identified in the Code of State Regulations, compliance with Service Objectives as Identified in the Code of State Regulations, compliance with customer Inquiry procedure as Identified in the Code of State Regulations, compliance with Dispute standards as Identified in the Code of State Regulations; (3) compliance with truth-in-billing requirements; and (4) compliance with Federal CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

In establishing this certification in its 2005 ETC Order,¹ the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." ² The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis. In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."³

The Oklahoma Public Service Commission does not require Chouteau Telephone Company to file Service Quality Reports.

If a customer has a concern about their FairPoint Communications' service or billing, he/she can contact repair service, technical support or customer service with information found on their statement. Customers may also contact agencies, through information posted in the phone directory, website, and tariff pages. All consumer complaints whether from Attorney Generals' offices, Public Utility Commissions, Better Business Bureaus, Federal Communications Commission and all other agencies are sent to the FairPoint Communications' Maine office via U.S. Mail or by electronic mall at consumer@fairpoint.com. The complaints are directed to the appropriate responsible Company Team member within FairPoint Communications for resolution and response to the customer.

² Id. at para, 28.

¹ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk

Form 481 Line 610: Functionality in Emergency Situations

Business Continuity Plan Overview

Introduction

FairPoint Communications, Inc. ("FairPoint") Is committed to maintaining a vigilant state of disaster preparedness for the interests of our customers, stockholders, employees and other critical stakeholders.

The purpose of our Business Continuity Plan (BCP) is to define the disaster preparedness and recovery protocols and procedures required to restore FairPoint's critical business support functions, inside and outside plant systems and operations within FairPoint's operating footprint.

BCP components detail FairPoint's procedures for preparing for and responding to an emergency situation affecting our ability to deliver core services to our customers and our ability to meet legal dictates, and regulatory requirements.

This document discusses the following:

- BCP Scope & Structure
- Recovery Strategies and Logistics
- Plan Maintenance and Exercising

BCP Scope

FairPoint's business continuity response planning is concentrated on two critical operational areas:

- <u>Customer Interfacing</u> It is recognized that a "business impact" only occurs when an <u>external-interfacing</u> element is disrupted. In essence, this means that if FairPoint experiences a disruptive event, but one that does not breach the outer-shell of the FairPoint operation and interrupt critical customer services, customer product or other external end-user, then it does not have a business impact, as defined by the BCP
- Infrastructure Integrity Without critical Infrastructure systems, the ability for all other FairPoint business operations (back/front office) can come to a halt. It is these infrastructure systems that provide the critical human-factor of our customer-interfacing services. Critical infrastructure would address such services / systems as, building space for staff, service utilities, telecom network, IT network, etc.

The BCP has been developed to assure the continuity of critical customer interfacing services and systems should a physical incident or workforce disruption event occur, which affects:

- IT/IS
- Administrative and Support Operations
- Inside and Outside Plant Operations
- NOC (Network Operations Center)
- E-9-1-1
- Dispatch
- Repair Center

FairPoint has developed response / recovery strategies addressing physically disruptive incidents and workforce related disruptive incidents (i.e., work-stoppage and pandemic). All response strategies are based on recovery time objectives of those department functions and critical infrastructure systems essential to sustain customer interfacing services.



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk

BCP Structure

The BCP consists of several components:

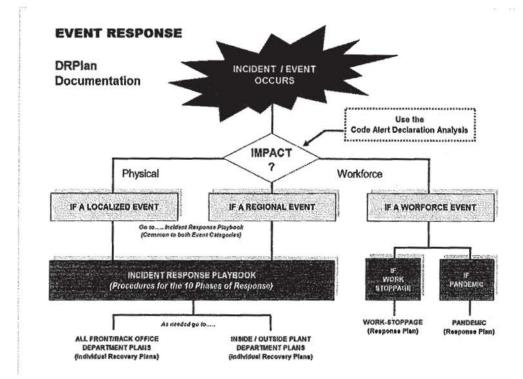
- The BCP Manual (an overview of all BCP documents)
- IR Playbooks (addresses the response procedures for Physical and Workforce related events),
- Appendices (the IR Playbook procedures links to these Resources Files)
- Department Recovery Plans (Business and Plant Operations)
- Business Impact Assessments (Business and Plant Operations)

The Event Response diagram below identifies the overall BCP documentation and how a disruption or incident will dictate which path of the BCP will be followed to restore business operations.

Once the incident or disruption occurs, the impact first needs to be quickly assessed to determine whether it is a physically disruptive event (local or regional) ("Physically Disruptive Event") or a workforce disruptive event (work-stoppage or pandemic) ("Work-Force Related Disruptive Event"). The disruption is always focused on critical business operations and services that can impact customer interfacing / deliverables.



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk



Recovery Strategies and Logistics

Our BCP is based on the premise that FairPoint cannot stop disasters from occurring, but we can address the IMPACT of incidents should they occur. Where possible we will provide risk mitigation measures that will minimize the likelihood of having a serious disruptive incident but in no case can we eliminate all disruptive possibilities. The BCP is triggered by a Disruption Scenario, not a Threat Scenario. FairPoint pre-plans for potential break-points that can result in a customer interfacing disruption and incorporates recovery strategies that will inherently address any potential threat and any resulting business disruption impact. The actual threat (i.e. fire, flood, etc.) is pertinent only with respect to immediate response activities. All subsequent response efforts are focused on the assessment of damages (physical losses and recovery duration) and the implementation of restoration and recovery strategies. The restoration of the business servicing operations and infrastructure systems is based on salvage, replacement of systems and alternate functionality measures, which are pre-defined in the BCP.

Each department has developed a recovery plan based on its critical operations as they pertain to the deliverables they contribute to our customers. FairPoint has triaged the recovery efforts based on the concept of customer servicing impact. Federal and State regulatory requirements have a high level of consideration in



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk

addition to the business impact concerns. The BCP goal is to minimize the disruption duration as much as is practical and provide a level of risk mitigation that will maintain critical operations.

The Ten Response Phases of Physical Event are:

- Incident Notification
- Visual Damage Assessment
- Incident Stabilization
- Command Center Initiation
- Initial Notifications to Business Departments to activate plans
- Primary Site Damage Assessments
- Ready Alternate Restoration Sites
- Primary Site Salvage & Recovery
- Business Restoration Process
- Primary Site Re-established

Plan Maintenance and Exercising

The BCP is a living document. Updates to the plan are ongoing with changes incorporated annually at a minimum. Individual plan components are scenario tested with oversight from FairPoint's Corporate Risk Management Team.

E-60005255 Employed	ce Offerings including Voice Rate Data lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0919
<010>	Study Area Code	431981
<015>	Study Area Name	CHOUTEAU TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgslardoffairegint.com
<701> <702>	Residential Local Service Charge Effective Date 1/1/2014 Single State-wide Residential Local Service Charge	

<703>

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
ok	Cedar Crest		FR	15.35	0.0	0.48199	0.0	15.83
эк	Chouteau	833	FR	15.85	0.0	0.49768999999999	0.0	16.35
ок	Peggs		FR	15.35	0.0	0.48199	0.0	15.83
				1				

of the state of th	4039>	<035>	4030>	4020>	<015>	4010×	(710) Bro Data Coll
100						Study Area Code	(710) Broadband Price (Data Collection Form
State Exchange (ILEC)	Contact Email Address - Email Address of person identified in data line 4030>	Contact Telephone Number - Number of person identified in data line <030>	Contact Name - Person USAC should contact regarding this data	eor	Name	Code	(710) Broadband Price Offerings Data Collection Form
Residential State Regulate Rate Rate	ess of person identifi	per of person identifie	d contact regarding t				n en es
A I	ed in data line 4030x	ed in data line <0305	his data				P P
Total Rates and Fees	bealardo@fairpoint.com	2075354126 ext.	Barbara Galardo	2015	CHOUTEAU TEL CO	431981	
Broadbard Service - Broadbar (Mbps)	oint.com		6		8		
Usage Allowance (GB)							FCCForm 481 OM6 Control No. 3 July 2013
Usage Allowance Usage Allowance Action Taken When Limit Reached (select)							A 18 18 18 18 18 18 18 18 18 18 18 18 18
							6000 6000 6000 6000 6000 6000 6000 600

Data Coll	erating Companies		FCC form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
37.015.103.00			\$ \tag{\text{uii}\text{y2013}}
<010>	Study Area Code		431981
<015>	Study Area Name		CHOOTEAU TEL CO
<020>	Program Year		2015
<030>	Contact Name - Person L	SAC should contact regarding this data	Barbara Calardo
<035>	Contact Telephone Numi	per - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address -	mail Address of person identified in data line <030>	bgalardo@fairpoint.com
<810>	Reporting Carrier	Chouteau Telephone Company	
<811>	Holding Company	FairFoint Communications, Inc.	
<812>	Operating Company	Chouteau Telephone Company	

813>	(d)	Q2>	
	Affiliates	SAC	Doing Business As Company or Brand Designation
-	BE Mobile Communications, Incorporated	THE RESERVE TO SERVE	dba FairPoint Long Distance
- 17	Bentleyville Communications Corporation	170145	dba FairPoint Communications
	Berkshire Cable Corp.		dba FairPoint Long Distance
	Berkshire Cellular, Inc.	WW.	
90	Berkshire New York Access, Inc.		
	Berkshire Telephone Corporation	150073	dba FairPoint Communications
	Big Sandy Telecom, Inc.	462192	dba FairPoint Communications / Big Sandy Telecom, Inc
	Bluestem Telephone Company	411835	dba FairPoint Communications
15	C & E Communications, Ltd.		
	Chautauqua & Erie Communications, Inc.		dba FairPoint Long Distance
95	Chautauqua and Erie Telephone Corporation	150078	dba FairPoint Communications
	China Telephone Company	100004	dba FairPoint Communications ? China Telephone Compar
15	Chouteau Telephone Company	431981	dba FairPoint Communications
7.5	Columbine Telecom Company (f/k/a Columbine Acquisition Corp.	462204	dba FairPoint Communications / Columbine Telecom Company
- 6	Columbus Grove Telephone Company	300504	dba FairPoint Communications
	COM Networks, Inc.		
- 12	Comerco, Inc.		dba FairPoint Long Distance
	Community Service Telephone Co.	100015	dba FairPoint Communications ? Community Service Telephone Co.
	C-R Communications, Inc.		
- 15	C-R Long Distance, Inc.		dba FairPoint Long Distance / C-R Long Distance, Inc.
97	C-R Telephone Company	341009	dba FairPoint Communications / C-R Telephone Company
	El Paso Long Distance Company		dba FsirFoint Long Distance / El Paso Long Distance Company
	Ellensburg Telephone Company	522412	dba FairPoint Communications

<010>	Study Area Code	431981					
<015>	Study Area Name	CHOUTEAU TEL CO					
<020>	Program Year	2015					
<030>	Contact Name - Person USAC should contact regarding this data						
<035>	Contact Telephone Number - Number of person identified in data line <030>						
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoin	t.com				
<810>	Reporting Carrier Chouteau Telephone Company						
<811>	Holding Company FairPoint Communications, Inc.						
<\$12>	Operating Company Chouteau Telephone Company						
<813>	Affiliates	Salate and salating and a state of	sac>	Doing Business As Company or Brand Designation			
<813>			avenue a la conere	Doing Business As Company or Brand Designation			
<813>	Affiliates		avenue a la conere				
<813>	Affiliates Elltel Long Distance Corp.		avenue a la conere	Doing Business As Company or Brand Designation			
<813>	Affiliates Elltel Long Distance Corp. Enhanced Communications of Northern New Eng		avenue a la conere	Doing Business As Company or Brand Designation dba FairPoint Long Distance			
<813>	Affiliates Elltel Long Distance Corp. Enhanced Communications of Northern New Eng ExOp of Missouri, Inc.		avenue a la conere	Doing Business As Company or Brand Designation dba FairPoint Long Distance dba FairPoint Communications			
<813>	Affiliates Elltel Long Distance Corp. Enhanced Communications of Northern New Eng ExOp of Missouri, Inc. FairPoint Broadband, Inc.		avenue a la conere	Doing Business As Company or Brand Designation dba FairPoint Long Distance dba FairPoint Communications			
<813>	Affiliates Elltel Long Distance Corp. Enhanced Communications of Northern New Eng ExOp of Missouri, Inc. FairPoint Broadband, Inc. FairPoint Business Services LLC	gland Inc.	avenue a la conere	Doing Business As Company or Brand Designation dba FairPoint Long Distance dba FairPoint Communications			
<813>	Affiliates Elltel Long Distance Corp. Enhanced Communications of Northern New Eng ExOp of Missouri, Inc. FairPoint Broadband, Inc. FairPoint Business Services LLC FairPoint Carrier Services, Inc.	gland Inc.	SAC	Doing Business As Company or Brand Designation dba FairPoint Long Distance dba FairPoint Communications dba FairPoint Communications			
<813>	Affiliates Elltel Long Distance Corp. Enhanced Communications of Northern New Eng ExOp of Missouri, Inc. FairPoint Broadband, Inc. FairPoint Business Services LLC FairPoint Carrier Services, Inc. FairPoint Communications Missouri, Inc.	gland Inc.	SAC	Doing Business As Company or Brand Designation dba FairPoint Long Distance dba FairPoint Communications dba FairPoint Communications			
<813>	Affiliates Elltel Long Distance Corp. Enhanced Communications of Northern New Eng ExOp of Missouri, Inc. FairPoint Broadband, Inc. FairPoint Business Services LLC FairPoint Carrier Services, Inc. FairPoint Communications Missouri, Inc FairPoint Logistics, Inc. (f/k/a MJD Capita	gland Inc.	SAC	Doing Business As Company or Brand Designation dba FairPoint Long Distance dba FairPoint Communications dba FairPoint Communications dba FairPoint Communications			

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210329

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103313

341065

dba FairPoint Long Distance

dba FairPoint Communications

dba FairPoint Communications

dba FairPoint Communications

dba FairPoint Long Distance

(Florala) dba FairPoint Communications

dba FairPoint Communications ? Maine Telephone Company

dba FairFoint Communications ? Northland Telephone Company of Maine, Inc. (Maine)

dba FairPoint Communications / Odin Telephone Exchange, Inc.

(Perry) dba FairPoint Communications

Germantown Long Distance Company

Maine Telephone Company

Odin Telephone Exchange, Inc.

Marianna Tel, Inc.

MJD Services Corp.
MJD Ventures, Inc.

GTC, Inc.

GTC, Inc.

GTC Communications, Inc. (f/k/a TPG Communications, Inc.)

Marianna and Scenery Hill Telephone Company

Northland Telephone Company of Maine, Inc.

Northern New England Telephone Operations LLC - Maine 105111

Northern New England Telephone Operations LLC - Maine

	erating Companies		FCC Form 481 OMB Control No. 3060-0936/OMB Control No. 3060-0819
	潜海战 关。		July2013
<010>	Study Area Code		431981
<015>	Study Area Name		CHOUTEAU TEL CO
<020>	Program Year		2015
<030>	Contact Name - Person (JSAC should contact regarding this data	Berbera Gelardo
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address -	Email Address of person identified in data line <030>	bgalardo@fairpeint.com
<810>	Reporting Carrier	Choutoau Telophono Company	
<811>	Holding Company	FairPoint Communications, Inc.	
<812>	Operating Company	Chouteau Telephone Company	

(I)	<a>2>	
Affiliates	SAC	Doing Business As Company or Brand Designation
Orwell Communications, Inc.	1	dba FairPoint Long Distance
Orwell Telephone Company	300649	dba FairPoint Communications
Peoples Mutual Long Distance Company		dba FairPoint Long Distance
Peoples Mutual Telephone Company	190244	dba FairPoint Communications
Quality One Technologies, Inc.		dba FairPoint Long Distance
Ravenswood Communications, Inc.		
Sidney Telephone Company	103313	dba FairPoint Communications ? Sidney Telephone Compan
ST Enterprises, Ltd.		
ST Long Distance, Inc.		FairPoint Long Distance (Kansas, Colorado, Oklahom
ST Long Distance, Inc.		FairPoint Long Distance / ST Long Distance, Inc. (Illinois
ST Long Distance, Inc.		FairPoint Communications Long Distance (Missour
St. Joe Communications, Inc.	210339	dba FairPoint Communications
Standish Telephone Company	100025	dba FairPoint Communications ? Standish Telephone Comp
Sunflower Telephone Company, Inc.	461835	dba FairPoint Communications/Sunflower Telephone Company, Inc. (Color
Taconic Technology Corp.		
Taconic TelCom Corp.		dba FairPoint Long Distance
Taconic Telephone Corp.	150084	dba FairPoint Communications
Telephone Operating Company of Vermont LLC	145115	dba FairPoint Communications
The El Paso Telephone Company	341004	dba FairPoint Communications
UI Long Distance, Inc.		dba FairPoint Long Distance
Unite Communications Systems, Inc.		FairPoint Communications
Utilities, Inc.		dba FairPoint Communications (Maine)
Utilities, Inc.		dba FairPoint Utilities (New Hampshire)

	erating Companies		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0919	
LANGE CHURANIAN			July 2013	
<010>	Study Area Code		431981	
<015>	Study Area Name		CHOUTEAU TEL CO	
<020>	Program Year		2015	
<030>	Contact Name - Person L	SAC should contact regarding this data	Barbara Galardo	
<035>	Contact Telephone Num	nber - Number of person identified in data line <030> 2075354125 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>		bgalardoffeirpoint.com	
<810>	Reporting Carrier	Choutesu Telephone Company		
<811>	Holding Company	PairPoint Communications, Inc.		
<812>	Operating Company	Chouteau Telephone Company		

QD A SA S	A (42)	935 8 8			
Affiliates	SAC	Doing Business As Company or Brand Designation			
YCOM Networks Inc.	522453	dba FairPoint Communications			
THE STATE OF THE S					

Chouteau Telephone Company
431981
Oklahoma
Line 920 – Tribal Government Engagement Obligation



Patrick L. Morse SR VP Government Affairs



Telephone: 620-227-4400 Facsimite: 620-227-8576

908 W. Frontview P.O. Box 199 Dodge City, KS 67801-0199

January 16, 2013



I can be reached at 620.227.4409 or at pmorse@fairpoint.com. I look forward to your reply.

Sincerely,

Patrick L. Morse

SR VP Government Affairs

FCC FORM 481

Line 1010 -Voice Service Rate Comparability

The pricing of the company's voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice, FCC DA14-384 released on March 20, 2014.

For Rates See Attachment: (700) Company Price Offerings (voice)

Chouteau Telephone Company provides a Lifeline Program discount for residence service for eligible low income customers. The Lifeline Program discount is applied to any month to month residence local service, package or bundle offering. The discount is intended to offset the Subscriber Line Charge and local line charge, although eligible packages and bundles may have toll calling included in the pricing for the offering.

The tariff pages outlining the terms of the Lifeline Program in Chouteau Telephone Company are attached. The terms and conditions of residential basic local exchange service, package and bundle offerings can be found at http://www.tariffs.net/fairpoint/tier.asp?cid=1644.

FairPoint Communications Local Exchange Tariff

SECTION 3 First Revised Page 4

Effective: 6-1-12

LOCAL EXCHANGE SERVICE

LIFELINE SERVICE I.

Applicability A.

- 1. Lifeline Service is a telecommunications service assistance program designed to provide eligible residential customers with a credit to be applied to the price of basic local exchange service.
- Eligible customers will receive a credit as set forth in Section D. Lifeline Credits 2. below, to be applied to their basic local exchange access service.
- 3. Customers shall not receive more than one Lifeline credit regardless of the number of residential access lines or locations the customer receives service within the State of Oklahoma.
- All charges, either recurring or nonrecurring, for any service or feature other than 4. Lifeline Service shall be billed at the tariffed rate,
- Lifeline Service shall not be available on a retroactive basis. 5.
- Designated Services Available to Lifeline Customers (1) B.

The following services shall be offered to eligible Lifeline customers:

- Single Party Service 1.
- Local Usage 2.
- 3. **Touch Tone Services**
- Voice Grade Access to the Public Switched Network 4.
- 5. Access to Emergency Services
- Access to Operator Services 6.
- 7. Access to Interexchange Services
- Access to Directory Assistance 8.
- Availability of Toll Restriction at No Charge (2)
- C. Eligibility Requirements for Lifeline Service in Non-Tribal Areas
 - Customers or applicants seeking a Lifeline service credit must provide 1. documentation to the Company establishing that the customer or applicant meets one or more of the following eligibility requirements prior to receiving the Lifeline service credit. The applicant must check all that apply.
- Lifeline service may not be disconnected for non-payment of tull charges.
 Eligible customers accepting toll restriction services shall not be required to pay a deposit.

FAIRPOINT COMMUNICATIONS Local Exchange Tariff

SECTION 3 Second Revised Page 5

LOCAL EXCHANGE SERVICE

I. LIFELINE SERVICE

- Eiigibility Requirements for Lifeline Service in Non-Tribal Areas (Continued)
 - a. The applicant or customer must meet the requirements for eligibility for either Medicald/SoonerCare, Supplemental Nutrition Assistance Program ("SNAP" f/k/a Food Stamps), federal public housing, Low-Income Energy Assistance Program, Supplemental Security Income, Temporary Assistance for Needy Families ("TANF"), National School Lunch Program ("NSL") Food Distribution Program on Indian Reservations ("FDPIR") or 135% of the Federal Poverty Guidelines. Additionally, persons who are eligible recipients of Income assistance for Vocational Rehabilitation (Including Aid to the Hearing Impaired) are also eligible for the Lifeline Service credit; or
 - Are eligible for or receive assistance or benefits, as certified by the State Department of Rehabilitation services, under programs providing vocational rehabilitation, including aid to the hearing impaired; or
 - c. Are eligible for or receive assistance or benefits, as certified by the Oklahoma Tax Commission, pursuant to the Sales Tax Relief Act, section 5011 et seq. of Title 68 of the Oklahoma Statutes.
 - For federal income tax purposes, the applicant is not a dependant unless over sixty years of age.
- The eligibility requirements listed above will be certified to by the applicant or the applicable state agency. The Company assumes no responsibility for the certification of customers or applicants eligibility.
- Upon receipt of the applicant's documentation establishing eligibility as stated above, the Company will begin providing the credit.
- Lifeline customers are required to provide documentation for the purpose
 of determining their continuing eligibility for the Lifeline credit, upon
 request of the Company, no less frequently than annually.
- The Lifeline service credit will be discontinued for customers who no longer meet the eligibility requirements for the Lifeline Service credit.
- D. Lifeline Credits in Non-Tribal Areas

Monthly Credit

Federal Lifeline Credit: Oklahoma Universal Service Fund Credit: \$9. 25 \$1.17(1)

(1) OUSF Credit does not apply to a customer that qualifies under the 135% of Federal Poverty Guidelines.

Issued: 7-31-12

Legal Authority: OAC 165:55-5-10(c)

Effective: 8-1-12

FAIRPOINT COMMUNICATIONS Local Exchange Tariff

SECTION 3 Third Revised Page 6

LOCAL EXCHANGE SERVICE

. LIFELINE SERVICE

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Issued: 7-31-12

Legal Authority: OAC 165:55-5-10(c)

Effective: 8-1-12

FairPoint Communications Local Exchange Tariff SECTION 3 Second Revised Page 7

LOCAL EXCHANGE SERVICE

I. LIFELINE SERVICE

- E. Eligibility Requirements for Lifeline Service On Tribal Lands
 - The applicant or customer seeking to obtain Lifeline Service on Tribal Lands (see definition in 2.a. below) must demonstrate their current participation in at least one of the following assistance programs. The Applicant or customer shall complete and sign, under penalty of perjury, an authorization and self certification form provided by the Company. The Applicant or customer must check all of the following that apply.
 - Supplemental Nutrition Assistance Program ("SNAP") f/k/a Pood Stamps
 - b. Aid to Families with Dependent Children (AFDC)
 - c. Supplemental Security Income (SSI)
 - d. Medical Assistance
 - e. Vocational Rehabilitation (including aid to the hearing impaired)
 - f. Oklahoma Sales Tax Relief
 - g. Federal Public Housing Assistance
 - h Low Income Home Energy Assistance Program
 - Food Distribution Program on Indian Reservations ("FDPIR")
 - 135% of the Federal Poverty Guidelines
 - k. Bureau of Indian Affairs general assistance; (1)
 - Temporary Assistance for Needy Pamilies (TANF) triballyadministered block grant programs; (2)
 - Head Start Programs (only applicant or customer who satisfy the income qualifying eligibility provision); or
 - National School Lunch Program (only applicant or customer who satisfy the income standard of the program for free meals).
 - The applicant or customer must also certify:
 - Residence on Tribal Lands as described in Title 25, Code of Federal Regulations, Section 20.1, paragraph (v).
 - Agreement to notify Company if applicant or customer no longer participates in the program or programs described in paragraph 1, above, for which the Applicant or Customer certified their participation in.
 - c. The applicant must not be a dependent for Federal Income Tax purposes, unless the applicant is over the age of 60.
 - Upon receipt of the completed self certification, Company will begin providing
 the credit set forth in F. below. Lifeline credits will not be implemented or
 continued unless telephone service arrangements are remain, within the Lifeline
 Service criteria specified above.
- (1) Applicant must "have sufficient resources to meet the basio and special needs defined by the Bureau Standard of assistance, "25 C.F.R. § 20.21.
- (2) 42 U.S.C. § 612 and 45 C.F.R. § 286.

FAIRPOINT COMMUNICATIONS Local Exchange Tariff

SECTION 3 Fourth Revised Page 8

Effective: 8-1-12

LOCAL EXCHANGE SERVICE

LIPBLINE SERVICE

- E. Eligibility Requirements for Lifeline Service On Tribal Lands (Continued)
 - The Lifeline credits will be discontinued upon receipt by the Company of notice by the Customer that they no longer meet the eligibility requirements for the Lifeline credits.
 - The Lifeline credits will be automatically discontinued unless the 5. customer annually certifies they continue to meet the eligibility requirements for Lifeline credits. All such annual re-self certifications must be submitted to the Company within the time frames determined by the Company.
 - Lifeline customers will be converted to standard residential service rates once they no longer qualify for Lifeline Service. No service charge will apply for this change in service.

F. Lifeline Credits on Tribal Lands

Lifeline Service on Tribal Lands has been established by the Federal Communications Commission (FCC), therefore eligible Lifeline customers will receive the appropriate credits, depending on the programs the customer participates in, as specified by the FCC in CC Docket No. 96-45 and as set forth below:

If a customer indicates eligibility to receive Lifeline credits as, 1. Supplemental Nutrition Assistance Program ("SNAP" f/k/a Food Stamps), Aid to Families with Dependent Children (AFDC), Supplemental Security Income (SSI), Medical Assistance, Vocational Rehabilitation (including aid to the hearing impaired), Food Distribution Program on Indian Reservations ("FDPIR") or Oklahoma Sales Tax Relief Act O.S.§5011, ct seq.), then the Customer should receive credits as follows:

Monthly Credit(1) Federal Lifeline Credit \$ 9.25 Oklahoma Universal Service Fund Credit \$ 1.17 Additional Federal Credit to Residential Access Line necessary to reduce customer's bill to \$1.00

(2)

Credit amount will not exceed the total of the subscriber line charge and the residential local exchange rate, less \$1.00. In no instance will a subscriber's monthly local exchange rate be less than \$1.00 after the application of the Lifeline Credits. Ellgible customers will also receive an additional reduction off the applicable monthly tariff rate for their local exchange service, not to exceed \$25,00 as specified by the FCC in CC Docket No. 96-45. (1)

FAIRPOINT COMMUNICATIONS Local Exchange Tariff

SECTION 3 Third Revised Page 9

LOCAL EXCHANGE SERVICE

I. LIFELINE SERVICE

- F. Lifeline Credits on Tribal Lands (Continued)
 - If a customer indicates his eligibility to receive Lifeline credits as only one 2. or more of the following: Federal Public Housing Assistance, Low Income Home Energy Assistance Program, Bureau of Indian Affairs general assistance, Temporary Assistance for Needy Families (TANF) tribally administered block grant programs, Head Start Programs (only those meeting its income qualifying eligibility provision), 135% of the Federal Poverty Guidelines, or National School Lunch Program (only Applicant or customer who satisfy the income standard of the program for free meals), then the Customer should receive credits as follows:

Monthly Credit (3)

Federal Lifeline Credit \$ 9.25 Additional Federal Credit to Residential Access Line Necessary to reduce customer's bill to \$1.00 (see footnote (4) below)

Credit amount will not exceed the total of the subscriber line charge and the residential local exchange rate less \$1.00. In no instance will a subscriber's monthly local exchange rate be less than \$1.00 after the application of the Lifeline Credits.

Eligible customers will also receive an additional reduction off the applicable monthly turiff rate for their local exchange service, not to exceed \$25.00 as specified by the FCC in CC Docket No. 96-45. (3)

Issued: 7-31-12 Legal Authority: OAC 165:55-5-10(c) Effective: 8-1-12

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June 30, 2014

Connect America Fund, WC Docket No. 10-90

REDACTED - FOR PUBLIC INSPECTION

Columbine Telecom Company



FCC For	m 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060 July 2013	-0986/CMB Control No. 1060-0819
<010>	Study Area Code	462204		
<015>	Study Area Name	COLUMBINE ACQ CORP		
<020>	Program Year	2015		
<030>	Contact Name: Person USAC should contact with questions about this data	Barbara Galardo		
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2075354126 ext.		
<039>	Contact Email Address: Email of the person identified in data line <030>	bgalardo3fairpoint.c	cos	
ANNUA	T PROPERTY OF ALL CARRIERS		and Annahana an	54.313 54.422 Completion Required Required (thet box when complete)
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	\ UIIII
<200> <210>	Outage Reporting (volce)	o autages to report	(complete attached worksheet)	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
<300>	Unfulfilled Service Requests (volce)			- man
<310>	Detail on Attempts (voice)		fottach descriptive d	/ ////////////////////////////////////
<320>	Unfulfilled Service Requests (broadband)			
<330>	Detail on Attempts (broadband)		tlach descriptive	document)
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed			1 1
<420> <430>	Mobile 0.0 Number of Complaints per 1,000 customers (broad)	hand)		- banana
<440>	Fixed	Vanilla Com		1 Milli
<450>	Mobile 0.0 Service Quality Standards & Consumer Protection R	ules Compliance	(check to Indicate certification)	
<500>	462204co510.pdf		prett to more the production	
<510>			(ottoched descriptive document)	/ /
<600>	Functionality in Emergency Situations 462204co610.pdf		(check to Indicate certification)	1 1
	Control Section (Control Section Control Secti		(attached descriptive document)	/ /
<610>				
	Company Price Offerings (voice)		(complete attached worksheet)	All III
<710> <800>	Company Price Offerings (broadband) Operating Companies and Affiliates		(complete attached worksheet) (complete attached worksheet)	111111
	Tribal Land Offerings (Y/N)?	tity	es, complete attached worksheet)	
<1000>	Voice Services Rate Comparability 1010 Voice Service Rate Comparability.pdf		(check to Indicate certification)	
<1010>			(attach descriptive document)	
	Terrestrial Backhaul (Y/N)? O	(g)	not, check to indicate certification)	
<1110> <1200>	Terms and Condition for Lifeline Customers		fcomplete attached worksheet) (complete attached worksheet)	
12007	Price Cap Carriers, Proceed to Price Cap Additional	Documentation Works		
	Including Rate-of-Return Carriers affiliated with Pri	Secretaria de la compansión de la compan	Salari Maran	
<2000> <2005>			(check to indicate certification) (complete attached worksheet)	
-20039	Rate of Return Carriers, Proceed to ROR Additional	Documentation Works		1006666
<3000>			(check to indicate certification)	illilli.
<3005>			(complete attached worksheet)	The state of the s

(P. P. D. V.)	erdee Quality Improvement Reporting illection Form	FCC Form 481 OM8 Control No. 3060-0986/OM8 Control No. 3060-0819 July 2013
010>	Study Area Code	62206
<015>	Study Area Name	DINOMINE VOD COND
020>	Program Year 2	1015
030>		lathara Galardo
035>	Contact Telephone Number - Number of person Identified In data line <030>	1975354134 exc.
039>	Contact Email Address - Email Address of person Identified in data line <030>	galardosfaispoint.com
110>	Has your company received its ETC certification from the FCC?	(yes/no) O •
111>	If your answer to Une <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes/no) O O
:112>	If your answer to Line <1.12> is yes, then you are required to file a progress report, on line <1.12> delineating the status of your company's existing § 5.4.202(a) *5 year plan* on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 5.4.313(a)(1). If your core CETC which only receives frozen support, your progress report is only	113 Service Quality Exprovement paperking.pdf
	required to address voice telephony service.	
	Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(s). The information shell be submitted at the wire center level or census block as appropriate.	Name of Attached Document
113>	Maps detailing progress towards meeting plan targets	
114>	Report how much universal service (USF) support was received	
15>	How (USF) was used to Improve service quality	
	How (USF)was used to improve service coverage	
16>		
16>	How (USF) was used to improve service capacity	

010>	Study Area Co	ode				452204						
015>	Study Area N	sme				COLUMBIAS A	го сояя					
020>	Program Year	ř.				2015	W(0.0000)					
030>	Contact Name	e - Person USA(C should contac	t regarding this	s data	Harbara Gal						
035>	Contact Telep	hone Number	-Number of pe	rson Identified	In data line <0	30> 2075354126	ext.				NEW // 1/1995	
039>	Contact Email	Address - Ema	il Address of pe	erson identified	In data line <	30> bgalasdosfa	irpoint.cca					
220>	4>_	 di>	45	<b3></b3>	<b4></b4>	41>	«δ	<d></d>	49>	ф	<g>></g>	ch>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check- all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventath Procedures
										MAT		
		-							1			
									1 1			
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	_			_								
		_							-			
		_						Ú				
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<020>	Program Year		2015	2214	
<030>		USAC should contact regarding this data	Parbara Gilar	44	
<035>		ber - Number of person Identified in data line <030>	2075354124 ex		
<039»		Email Address of person identified in data line <030>	bgelerdo)feir	potat.con	
<810>	Reporting Carrier	Columbiae Acq Corp.			
<811>	Holding Company	FairPoint Corpunications, Inc.			
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<010>	Study Area Code	462201	
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<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galecdo	
<035>	Contact Telephone Number - Number of person identified in data line <		
<039>	Contact Email Address - Email Address of person Identified in data line <	030> bgalardoffatspoist.com	
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation	Name of At	tached Document
If your o	company serves Tribal lands, please select (Yes,No, NA) for each these boxes		
	rm the status described on the attached document(s), on line 920,		2)
	trates coordination with the Tribal government pursuant to	Select	
	3(a)(9) Includes:	(Yes,No,	
	****	NA)	
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.		
<922>	Feasibility and sustainability planning;	22222	
<923>	Marketing services in a culturally sensitive manner;		
<924>	Compliance with Rights of way processes		
	Compliance with Land Use permitting requirements		
<925>	 2.2 (2.1) (2.1) (2.1) (2.1) (2.1) (2.1) (2.1) (2.1) (2.1) (2.1) (2.1) (2.1) (2.1) (2.1) (2.1) (2.1) (2.1) 		
<926>	Compliance with Facilities Siting rules		
<927>	Compliance with Environmental Review processes		
<928>	Compliance with Cultural Preservation review processes		
<929>	Compliance with Tribal Business and Licensing requirements.		

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<010>	Study Area Code		462204	
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<020>	Program Year		2019	
<030>	Contact Name - Person USAC should contact regarding this data		Parbara Galardo	
<035>	Contact Telephone Number - Number of person identified in data line <0	030>	2075354326 ext.	
<039>	Contact Email Address - Email Address of person identified in data line of	030>	bgalardoffsirpoint.com	
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(6)			
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to 5 54.313(G)			

	Study Area Code		462304
<015>	Study Area Name		COUNSTILE W.O. CLAR
<020>	Program Year		2015
<030>	Contact Name - Person USAC should contact regarding this data		Bostque Galardo
<035>	Contact Telephone Number - Number of person Identified in data		
<039>	Contact Email Address - Email Address of person identified in data	line <030	Do bgelerdoffeirpoint.com
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			CONTRACTOR SANCTOR
1210>	Terms & Conditions of Volce Telephony Lifeline Plans		
			Name of Attached Document
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1220>	Link to Public Website	HITP	://mov.tariffs.net/fsirpoint/tier.seg?cid-1644
		-	
nia sea e	heck these boxes below to confirm that the attached document(s), on line	1310	
	bite listed, on line 1220, contains the required information pursuant to	1210,	
	(a)(2) annual reporting for ETCs receiving low-income support, carriers mi		
	report:	use.	
inverty	report		
1221>	Information describing the terms and conditions of any voice		
	telephony service plans offered to Lifeline subscribers,		
	Details on the number of minutes provided as part of the plan,		
	parameter of the first of the f		
222>			
	Additional charges for toll calls, and rates for each such plan.	7	

ata Col	ice Cap Carrier Additional Documentation lection form Rote-of Return Carriers offiliated with Price Cap Local Exchange Carriers	ICC form OMR Cor AN 2013	trol No. 1060-0986/OMB Control No. 3060-0819
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c020>	Program Year	COLORAINE ACO, COMP	
<030>	Contact Name - Person USAC should contact regarding this data	2015	
<035>	Contact Telephone Number - Humber of person Identified In data Ene <030>	Sathers Galardo 2019354226 ext.	
<0395	Contact Email Address - Email Address of person identified in data line <030>	baslardzifairpoint.con	
-0333		BIANGARA	
	he boxes below to note compliance as a recipient of incremental Connect Ameri	ca Phase I support, from High Cost support, High Cost support to offset access charge i) the Information reported on this form and in the documents attached below is accur	reductions, and Connect America Phase II
	Incremental Connect America Phasis I reporting		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))		
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))	H	
	1	_	
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
<2012>	2013 Frozen Support Certification		
2013>	2014 Frozen Support Certification	7	
2014>	2015 Frozen Support Certification		
2015>	2016 and future Frozen Support Certification		
	Frice Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		
<2016>	Certification Support Used to Build Broadband		
	Connect America Phuse II Reporting (47 CFR § 54.313(e))		
(2017>	3rd year Broadband Service Certification		
2018>	Sth year Broadband Service Certification		
(2015)	Set year production service Certification	=	
<2020>	Please check the box to confirm that the attached document(s), on pursuant to § 54.313 (e)(3)(i), as a reciplent of CAF Phase II support addresses of community anchor institutions to which began providing preceding calendar year.	shall provide the number, names, and	
<2021>	Interim Progress Community Anchor Institutions		
		Hame of Attached Document Usting Required Info	

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<015>	Study Area Name	CONDUMENT YOU COMB
e020>	Program Year	2015
4030»	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
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OHOX	the bears before to note compliance on ha five year service quality give (pursus:	in the CP CER (5-4 XXXI) I) and, for printing held continue, counting complicate with the Recording porting requirements and further in CP As AXXII I) and, for printing held continue counting complicate with the Recording porting requirements and further in CP As Extremely an appropriate countinue countin
(2010)	Program Report on 5 Year Piles Vilentone Certification (47 OFR § 54.315/7(13/6))	
		Rama of Assached Occurrent Calling Required Information
(5033)	Please shock this box to confirm that the starthed documerois), on fire t § 54.313 (((1))), the center shall provide the number, names, and easing providing ecosis to brosshand service in the preceding settindar year.	3012 contains the mouland information purposed to
(1013)	Community Anchor traductors (47 CFR § \$4.31%(1)(1))	ks-real Assertation of the frequency listing they led to the reliance
	is your company a Privilery Held ROR Confer (AFCFR § 54.311(1)(3)) if you, does your company file the RUS should report	(res/No)
Plaase	check these boxes to confemitive the attached document's), on the 3013	7, contains the required information pursuant to § 54.313(((2) compliance requires:
(3015)	Deciron is copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	uh Flore
(1017)	Eithe response byes on the 2014, attach your company's EUS amount report and all required documentation.	
		Name of Attached Document Liefling Required information
(1011)	Bite importe it no on the 3211, it your company aufted?	tree/ins (CAL)
(MIII)	fit is emposed by second resident, please sheek the borne below to confirm your submitted, on the SOS guessers to \$54.313(02), contains	
factal	Eather a copy of their auditablishment statument; or (2) a fin molel report is a fi	and corporable to RIS Operating Report for Talesconnucleadors
CHOSOS	Decument(s) for Balanca Sheet, Income Statement and Batement of C	ash Flows
[3021]	Management letter based by the independent contifed public accountant that	performed the company's Francial audit.
	If the response is no on the 3018, please check the boves below to confirm your submission, on the 3016 pursuant to \$ \$4.311(f)(2), contains:	
(3055)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or a) a financial report in a format comparable to RUS Operating Report for Telecommunications. Borrowses.	
(1011)	Underlying Information subjected to a review by an independent certified public accountant	
	Underlying information subjected to an officer certification. Document(s) for Balanco Sheet, income Statement and Statement of Ca	white-
(3016)	Attack the worksheet Diffigures And Information	
	L	Name of Attached Document Uniting Required information

-1828 EXCENSION	Non - Reporting Carrier lection Form 工程 記憶 清朝 7	FCC Form 481 OMB Control No. 3060 0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	462204
<015>	Study Area Name	COLUMBINE ACQ CORP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo3fairpoint.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

rectify that I am an officer of the reporting carrier; my responsibilit reciplents; and, to the best of my knowledge, the information repor	iles include ensuring the accuracy of the annual reporting requirements for universal service suppor ted on this form and in any attachments is accurate.
Name of Reporting Carrier: COLUMBINE ACQ CORP	
Signature of Authorized Officer: CESTIFIED ONLINE	Date 6/25//
Printed name of Authorized Officer: Mike Skrivan	
Title or position of Authorized Officer: YP Regulatory	
Telephone number of Authorized Officer: 2075355100 ext.	
Study Area Code of Reporting Carrier: 462204	Filing Due Date for this form: 07/01/2014

Attachments

FCC Form 481

Line 100- Service Quality Improvement Reporting {47 CFR 54.313(a)(1)}

In the FCC's Public Notice DA 14-951, released May 1, 2014, the FCC waived the requirement for price cap ETCs to file a five-year plan. ¹

We now grant a waiver of this requirement for price cap ETCs for an additional year. Because the Bureau just finalized the Connect America Cost Model, and price cap carriers have not yet had the opportunity to make a state-level commitment for Connect America Phase II, we find that it is not in the public Interest to require price cap ETCs to file new five-year plans in 2014 for the same reason as last year: they do not yet know which areas they will be serving in the future.

¹The Public Notice stated, in relevant part:

Columbine Acq Corp. 462204 Line 310

For the period January 1, 2013 through December 31, 2013, Columbine Acq Corp. (SAC #462204) had

Columbine ACQ Corp. Colorado 462204

Line 510: Service Quality Reporting/Consumer Protection Rules Compliance

Columbine AQC Corp. hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company complies with service quality and consumer protection provisions under state law. These provisions include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of The Colorado Public Service Commission which discloses rates, terms and conditions of service to customers; (2) compliance with state consumer protection provisions relating to Customer Services as identified in the Code of State Regulations, compliance with provisions for Quality of Service as identified in the Code of State Regulations, compliance with Service Objectives as identified in the Code of State Regulations, compliance with customer Inquiry procedure as identified in the Code of State Regulations, compliance with Dispute standards as identified in the Code of State Regulations; (3) compliance with truth-in-billing requirements; and (4) compliance with Federal CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

In establishing this certification in its 2005 ETC Order,¹ the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." ² The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis. In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."³

Columbine AQC Corp are subject to Service Quality reporting requirements per 4 CCR 723-2, Rule 2341. Trouble reports exceeding 8 reports per 100 lines (averaged over a 3-month period) and Out-of-Service reports under 85% cleared within 24 hours (per wire center) are to be submitted to the Commission within 31 days following the end of the month in which the standard is not met via written report listing each offending wire center. Penalties and or fines may be assessed in the event of non-compliance pursuant to state regulations.

If a customer has a concern about their FairPoint Communications' service or billing, he/she can contact repair service, technical support or customer service with information found on their statement. Customers may also contact agencies, through information posted in the phone directory, website, and tariff pages. All consumer complaints whether from Attorney Generals' offices, Public Utility Commissions, Better Business Bureaus, Federal Communications Commission and all other agencies are sent to the FairPoint Communications' Maine office via U.S. Mail or by electronic mail at consumer@fairpoint.com. The complaints are directed to the appropriate responsible Company Team member within FairPoint Communications for resolution and response to the customer.

¹ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

² Id. at para. 28.



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk

Form 481 Line 610: Functionality in Emergency Situations

Business Continuity Plan Overview

Introduction

FairPoint Communications, Inc. ("FairPoint") is committed to maintaining a vigilant state of disaster preparedness for the interests of our customers, stockholders, employees and other critical stakeholders.

The purpose of our Business Continuity Plan (BCP) is to define the disaster preparedness and recovery protocols and procedures required to restore FairPoint's critical business support functions, inside and outside plant systems and operations within FairPoint's operating footprint.

BCP components detail FairPoint's procedures for preparing for and responding to an emergency situation affecting our ability to deliver core services to our customers and our ability to meet legal dictates, and regulatory requirements.

This document discusses the following:

- BCP Scope & Structure
- Recovery Strategies and Logistics
- Plan Maintenance and Exercising

BCP Scope

FairPoint's business continuity response planning is concentrated on two critical operational areas:

- <u>Customer Interfacing</u> It is recognized that a "business impact" only occurs when an <u>external-interfacing</u> element is disrupted. In essence, this means that if FairPoint experiences a disruptive event, but one that does not breach the outer-shell of the FairPoint operation and interrupt critical customer services, customer product or other external end-user, then it does not have a business impact, as defined by the BCP
- Infrastructure Integrity Without critical infrastructure systems, the ability for all other FairPoint business
 operations (back/front office) can come to a halt. It is these infrastructure systems that provide the critical
 human-factor of our customer-interfacing services. Critical infrastructure would address such services /
 systems as, building space for staff, service utilities, telecom network, IT network, etc.

The BCP has been developed to assure the continuity of critical customer interfacing services and systems should a physical incident or workforce disruption event occur, which affects:

- IT/IS
- Administrative and Support Operations
- Inside and Outside Plant Operations
- NOC (Network Operations Center)
- E-9-1-1
- Dispatch
- Repair Center

FairPoint has developed response / recovery strategles addressing physically disruptive incidents and workforce related disruptive incidents (i.e., work-stoppage and pandemic). All response strategies are based on recovery time objectives of those department functions and critical infrastructure systems essential to sustain customer interfacing services.



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk

BCP Structure

The BCP consists of several components:

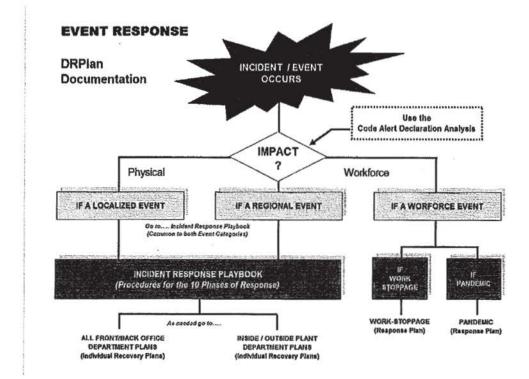
- The BCP Manual (an overview of all BCP documents)
- IR Playbooks (addresses the response procedures for Physical and Workforce related events),
- Appendices (the IR Playbook procedures links to these Resources Files)
- Department Recovery Plans (Business and Plant Operations)
- Business Impact Assessments (Business and Plant Operations)

The Event Response diagram below identifies the overall BCP documentation and how a disruption or incident will dictate which path of the BCP will be followed to restore business operations.

Once the incident or disruption occurs, the impact first needs to be quickly assessed to determine whether it is a physically disruptive event (local or regional) ("Physically Disruptive Event") or a workforce disruptive event (work-stoppage or pandemic) ("Work-Force Related Disruptive Event"). The disruption is always focused on critical business operations and services that can impact customer interfacing / deliverables.



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk



Recovery Strategies and Logistics

Our BCP is based on the premise that FairPoint cannot stop disasters from occurring, but we can address the IMPACT of incidents should they occur. Where possible we will provide risk mitigation measures that will minimize the likelihood of having a serious disruptive incident but in no case can we eliminate all disruptive possibilities. The BCP is triggered by a Disruption Scenario, not a Threat Scenario. FairPoint pre-plans for potential break-points that can result in a customer interfacing disruption and incorporates recovery strategies that will inherently address any potential threat and any resulting business disruption impact. The actual threat (i.e. fire, flood, etc.) is pertinent only with respect to immediate response activities. All subsequent response efforts are focused on the assessment of damages (physical losses and recovery duration) and the implementation of restoration and recovery strategies. The restoration of the business servicing operations and infrastructure systems is based on salvage, replacement of systems and alternate functionality measures, which are pre-defined in the BCP.

Each department has developed a recovery plan based on its critical operations as they pertain to the deliverables they contribute to our customers. FairPoint has triaged the recovery efforts based on the concept of customer servicing impact. Federal and State regulatory requirements have a high level of consideration in



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk

addition to the business impact concerns. The BCP goal is to minimize the disruption duration as much as is practical and provide a level of risk mitigation that will maintain critical operations.

The Ten Response Phases of Physical Event are:

- Incident Notification
- Visual Damage Assessment
- Incident Stabilization
- Command Center Initiation
- Initial Notifications to Business Departments to activate plans
- Primary Site Damage Assessments
- Ready Alternate Restoration Sites
- Primary Site Salvage & Recovery
- Business Restoration Process
- Primary Site Re-established

Plan Maintenance and Exercising

The BCP is a living document. Updates to the plan are ongoing with changes incorporated annually at a minimum. Individual plan components are scenario tested with oversight from FairPoint's Corporate Risk Management Team.

	ce Offerings Including Voice Rate Data lection Form	FCC Form 411 OHIO Control No. 3060 0996/OMB Control No. 3060 0919. Nely 2013
<010>	Study Area Code	462204
<015>	Study Area Name	COLUMBIAN ACQ CORP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Yelephone Number - Number of person identified in data line <0300	2035256126 ext.
<039>	Contact Email Address - Email Address of person Identified in data line <030>	bgelerdosfeispaint.coa
(70D)	Residential Local Service Charge Effective Date 1/1/2014 Single State-wide Residential Local Service Charge	

<203>

State	Dichenge (ILEC)		Residential Local Service Rate	Cb3> State Subscriber Line Charge	State Universal Service Fas	Mandatory Extended Area Service Charge	Total per line Rates and Fe
co	Crestone	FR	15.58	6.0	0.0	0.0	10.50
0	Mosca	TR.	10.98	0.0	0.0	0.0	19.59
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10» 5		Mentanting and St.	100						ol Na. 3060-0986/OA88 Control No. 3060-081
	Study Area	Code			452204				
15> 5	Study Area				CONTRACTION	ccap			
	Program Ye			11.00	2015				
		me - Person USAC should			Serbata Galard				- 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
		lephone Number - Numb			2075354126 ext				
19> (Contact Em	rall Address - Email Addr	ess of person identi	fied in data line @30>	bgalardolfalep	oist.com			
u» į	4b	a)	dp	ф» «	o dis	402	Ad3		(a) 20 (a) 466) 20 (b)
	State	Exchange (HEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service Download Speed (Mbps)	Broadband Service Upload Speed (Mbps	Usage Allowance (GB)	Usage Allowance Action Taken When Umit Reached (select)
J.									

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10>	Study Area	Code			462284			ESTATE TO SERVICE HOLD TO SE	
15>	Study Area	Hame			COLUMBINE ACC	COSP			
20>	Program Y				2013				
30>		me - Person USAC shou			Barbara Galard				
35>		lephone Humber - Hum			2075351176 ext				
39>	Contact En	nail Address - Email Add	ress of person identi	fied in data line <0300	bgalardosfairp	oinr.con			
11>	al.	(d)	 4 1>	 	داله	and the second	b 48		od6
	State	Exchange (ILEC)	Residential Rote	State Regulated Fees	Total Rates and Fees	Broadband Service Download Speed (Albps)		Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (salect)

Commence of	erating Companies lection Form		FCC Form 481. OMB Control No. 3050-0985/DMB Control No. 3060-0819
Chicago Partico	rection room		July 2013
April 15 mo			
<010>	Study Area Code 462206		
<015>	Study Area Name coupsgiss	ADQ COSP	
<020>	Program Year 2015		
<030>	Contact Name - Person USAC should contact regarding this data Barbara G	slardo	
<035>	Contact Telephone Number - Number of person Identified in data line <030> 207535412	ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030> bgslandot	fairpoint.com	
		-1000-000-000-000-0	
<810>	Reporting Carrier Columbias Acq Corp.		West 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
<811>	Holding Company FairPoint Committations, Inc.		
<812>	Operating Company Columbia Acq Coxp.		AND
<813>	ab.	46	A STATE OF THE STA
	Affiliates	SAC	Doing Business As Company or Brand Designation
38	BB Mobile Communications, Incorporated		dba FairPoint Long Distance
1	Bentleyville Communications Corporation	170145	dba FairPoint Communications
- 8	Berkshire Cable Corp.		dba FairPoint Long Distance
- 63	Berkshire Cellular, Inc.		K - MANUE
85	Berkshire New York Access, Inc.		0):
56	Berkshire Telephone Corporation	150073	dba FairPoint Communications
10	Big Sandy Telecom, Inc.	462192	dba FairPoint Communications / Big Sandy Telecom, In
	Bluestem Telephone Company	411015	dba FairPoint Communications
	C & E Communications, Ltd.		
	Chautauqua & Erie Communications, Inc.		dba FairPoint Long Distance
	Chautauqua and Brie Telephone Corporation	150078	dba FairPoint Communications
- 8	China Telephone Company	100095	dba FairFoint Communications ? China Telephone Compa
	Chouteau Telephone Company	431991	dba FairPoint Communications
- 8	Columbine Telecom Company (f/k/a Columbine Acquisition Cor	P- 462204	dba FairPoint Communications / Columbine Telecom Company
	Columbus Grove Telephone Company	300504	dba FairPoint Communications
29	COM Networks, Inc.		
19	Comerco, Inc.		dba FairPoint Long Distance
	Community Service Telephone Co.	100915	dba FairPoint Communications ? Community Service Telephone Co.
-	C-R Communications, Inc.		
22	C-R Long Distance, Inc.		dba FairPoint Long Distance / C-R Long Distance, Inc
-	C-R Telephone Company	343059	dba FairPoint Communications / C-R Telephone Company
	El Paso Long Distance Company	-	dba FeirPoint Long Distance / El Paso Long Distance Company
	Ellensburg Telephone Company	522412	dba FairPoint Communications

<010>	Study Area Code		662201	
<015>	Study Area Name		COLUMNIE AND CORP	
<020>	Program Year		2035	
<030>	Contact Name - Person U	ISAC should contact regarding this data	Zarters Galardo	
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	2075356125 ext.	
<039>	Contact Email Address -	Email Address of person identified in data line <030>	bgalardolfsirpoint.com	
<810>	Reporting Carrier	Columbias Acq Corp.		
41 b	Holding Company	PairPoint Communications, Inc.		
412	Operating Company	Columbiae Acq Corp.		

Affiliates	SAC	Doing Business As Company or Brand Designation
Elltel Long Distance Corp.		dba FairPoint Long Distance
Enhanced Communications of Northern New England Inc.		
ExOp of Missouri, Inc.		dba FairPoint Communications
FairPoint Broadband, Inc.		dba FairPoint Communications
FairPoint Business Services LLC		
FairPoint Carrier Services, Inc.		
FairPoint Communications Missouri, Inc.	421472	dba FairPoint Communications
FairPoint Logistics, Inc. (f/k/a MJD Capital Corp.)		
FairPoint Vermont, Inc.		dba PairPoint Communications
Germantown Independent Telephone Company	300438	dba FairPoint Communications
Germantown Long Distance Company		dba PairPoint Long Distance
OTC Communications, Inc. (f/k/a TPG Communications, Inc.)		
GTC, Inc.	210191	(Florala) dba FairPoint Communications
GTC, Inc.	210329	(Perry) dba FairPoint Communications
Maine Telephone Company	100025	dba PairPoint Communications ? Maine Telephone Compa
Marianna and Scenery Hill Telephone Company	170185	dba PairPoint Communications
Marianna Tel, Inc.		dba FairPoint Long Distance
MJD Services Corp.		
MJD Ventures, Inc.		
Northern New England Telephone Operations LLC - Main	165111	dba FairPoint Communications
Northern New England Telephone Operations LLC - Main	125113	dba PairPoint Communications
Northland Telephone Company of Maine, Inc.	103313	the FairPoint Communications ? Northland Telephone Corpory of Meine, Inc. Main
Odin Telephone Exchange, Inc.	341065	dbs FairFoint Communications / Odin Telephone Exchange, Inc

	erating Companies lection Form			OMB Control No. 9060-0985/DMB Control No. 3060-0819
<010>	Study Area Code	462304		470 170 18 700
<015>	Study Area Name	CONTRAILES	ACQ CCRP	
<020>	Program Year	2015		
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Ga	lerdo	
<035>	Contact Telephone Number - Number of person Identified in data line	c030> 2075354126	ext.	
<039>	Context Email Address - Email Address of person Identified in data Ene	<030> bgslacdoif	efrpoint.com	
<810>	Reporting Carrier Columbias Acq Corp.			
<811>	Holding Company FairFoint Communications, Inc.			The state of the s
<812>	Operating Company Colorbine Acq Corp.			
<813>	(Control of the Control of the Contr	GHTSD-Karokobs	42	
	Affiliates		SAC	Doing Business As Company or Brand Designation
	Orwell Communications, Inc.			dba FairPoint Long Distance
	Orwell Telephone Company		300669	dba FairPoint Communications
	Peoples Mutual Long Distance Comp	any		dba FairPoint Long Distance
	Peoples Mutual Telephone Company		190244	dba FairPoint Communications
- 3	Quality One Technologies, Inc.			dba FairPoint Long Distance
	Ravenswood Communications, Inc.			
	Sidney Telephone Company		103313	dba FairPoint Communications ? Sidney Telephone Company
	ST Enterprises, Ltd.			
- 1	ST Long Distance, Inc.			PairPoint Long Distance (Kansas, Colorado, Oklahoma
	ST Long Distance, Inc.	0	10.00	PairPoint Long Distance / ST Long Distance, Inc. (Illinois)
- 3	ST Long Distance, Inc.	745		FairPoint Communications Long Distance (Missouri
	St. Joe Communications, Inc.		210319	dba FairPoint Communications
- 1	Standish Telephone Company		100025	dba PairPoint Communications ? Standish Telephone Compa
	Sunflower Telephone Company, Inc.	CONTRACTOR OF	161835	dba FairFoint Communications/Sunflower Telephone Company, Inc. (Colora
	Taconic Technology Corp.			
	Taconic TelCom Corp.			dba FairPoint Long Distance
	Taconic Telephone Corp.		150084	dba FairPoint Communications
	Telephone Operating Company of Ve	rmont LLC	145115	dba FairPoint Communications
	The El Paso Telephone Company		341024	dba FairPoint Communications
- 3	UI Long Distance, Inc.		10 1000	dba FairPoint Long Distance
- 1	Unite Communications Systems, Inc			PairPoint Communications
- 1	Utilities, Inc.	24 - 48 - E		dba PairPoint Communications (Maine)
	Utilities, Inc.	The second second		dba FairPoint Utilities (New Hampshire)

	erating Compenies	A Company of the Comp		化砂砾 系	FCC Form 481 OMS Coptrol No. 3060-0986/OMS Coptrol No. 3060-09
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					- 1100 45 Man Man Man
10>	Study Area Code		462204		
15>	Study Area Name		CONSISS TO	O CCAP	
20>	Program Year		2015		
30>		SAC should contact regarding this data	Buthara Gala	rda	
035>	Contact Telephone Numb	er - Number of person identified in data line <030>	2075354126 e	at.	
039>	Contact Email Address - E	mail Address of person identified in data line <030>	bgslerdoofei	rpoint.con	
810>	Reporting Carrier	Columbine Acq Cosp.			
311>	Holding Company	PairFoint Communications, Inc.		Waster Street	
812>	Operating Company	Columbine Aug Curp.			
313>	the state of the s	Affiliales	A SHOP	SAC	Doing Business As Company or Brand Designation
	YCOM Netwo	rks Inc.		522453	dba FairPoint Communications
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FCC FORM 481

Line 1010 -Voice Service Rate Comparability

The pricing of the company's voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice, FCC DA14-384 released on March 20, 2014.

For Rates See Attachment: (700) Company Price Offerings (voice)

Columbine Telephone Company provides a Lifeline Program discount for residence service for eligible low income customers. The Lifeline Program discount is applied to any month to month residence local service, package or bundle offering. The discount is intended to offset the Subscriber Line Charge and local line charge, although eligible packages and bundles may have toll calling included in the pricing for the offering.

The tariff pages outlining the terms of the Lifeline Program in Columbine Telephone Company are attached. The terms and conditions of residential basic local exchange service, package and bundle offerings can be found at http://www.tariffs.net/fairpoint/tier.asp?cid=1644.

COLUMBINE TELEPHONE COMPANY

Name of Utility

Colo, PUC No. 3 8th Revised Sheet No. 52 Cancels 7th Revised Sheet No. 52

Rules, Regulations or Extension Policy

LOCAL ACCESS SERVICE

Colorado Direct Servico Programs

4.1 Lifeline Program

The Company shall provide Lifeline Program benefits as defined in 47 C.F.R. §54.401 (a) on a nondiscriminatory basis to all qualifying low-income customers. The Company'sm Lifeline Program offering shall comply with all applicable federal and state laws, including, but not limited to 47 C.F.R. Part 54, Subpart B; the FCC's Lifeline Reform Order (Report and Order released Pebruary 6, 2012, WC Docket No. 11-42, et al) and any subsequent clarifying orders.

4.1.1 RESERVED FOR FUTURE USB

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COLUMBINE TELEPHONE COMPANY

Colo, PUC No. 3

3rd Rovised Slicet No. 52.1
Cancels 2rd Revised Sheet No. 52.1

Rules, Regulations or Extension Policy

LOCAL ACCESS SERVICE

- 4. Colorado Direct Servico Programs (Cont'd)
 - 4.1 Low-Income Telephone Assistance Program (Cont'd)
 - 4.1.1 Qeneral Description (Cont'd)
 - (D) Bligible customers may choose one or both of the programs set forth in paragraphs 4.1.1(B) and (C).
 - (B) Bligible customers may obtain "Low-Income Toli Blocking" or "Low-Income Limited Toli Blocking" free of charge, "LowIncome Toli Blocking" is a service that does not allow any toli calls (1+, or 0+). "Low-Income Limited Toli Blocking" provides the customer with limited ability to make toli calls by dialing 0+, and using a calling card, credit card, or prepaid calling card. Billed number screening is applied to all lines equipped with "Low-Income Limited Toli Blocking" or "Low-Income Limited Toli Blocking." Billed number screening prevents most third party, and collect calls from being charged to the access line.
 - (F) Bligible customers that elect to take "Low-Income Toll Blocking" will not be required to pay a service deposit.
 - (G) Service will not be disconnected for nonpayment of toll as long as the eligible customer continues to pay the local service charges.
 - (H) Riigible customers are offered toil control in the following manner. The customer must take "Low-Income Limited Toil Blocking". A line equipped with "Low Income Limited Toil Blocking" provides the customer with limited ability to make toil calls by dialing an 800 number, and using a calling card, credit card, or prepaid calling card.
 - 4.1.2 Undertaking of the Telephone Company
 - (A) The Telephone Company will begin providing the services and Low-Income Telephone Assistance Program discounts described in Section 4.1.1 preceding on the date this teriff is approved or becomes effective by operation of law.
 - (B) The Polephone Company will waive the Service Order Charges to change to or from the Low-Income Telephone Assistance Program due to change in eligibility status.
 - (C) The Telephone Company will collect a surcharge as determined by the Commission to fund the Low-Income Telephone Assistance Program beginning on July 1, 1991, from each end user utilizing Local Exchange Service within its exchange(s) except as provided in 4.1.3 (C) following.

Advice Letter No. 85 Decision No. C12-0357

Issue: June 1, 2012 Bffcotive: July 1, 2012 (T)

COLUMBING TELEPHONE COMPANY

Colo. PUC No. 3

4th Rovised Sheet No. 52,2
Cancels 3th Rovised Sheet No. 52,2

Rules, Regulations or Extension Policy

LOCAL ACCESS SERVICE

- 4. Colorado Dircot Servico Programa (Cont'd)
 - 4.1 Low-Income Telephone Assistance Program (Cont'd)
 - 4.1.2 Undertaking of the Telephone Company (Cont'd)
 - (D) The Telephone Company will keep accurate records of the revenues they forgo in reducing their customary charges as a result of this program in conformity with 47 CPR \$54.403 and \$54.411. Pursuant to 47 CPR \$54.401(d) the Telephone Company will provide the records to the federal Administrator.

4.1.3 Limitations

- (A) The Telephone Company will provide the discounts described in Subsections 4.1.1(A) and (B) only to low-income end users who meet the eligibility requirements established by the Banergoney Telephone Access Act found in Title 40, Article 3.4 of the Colorado Revised Statutes, and who are certified for eligibility by the Colorado Department of Human Services.
- (B) The discounts are applicable only on the end user's principal residence line.
- (C) State or Local governmental bodies and residential endusers eligible for assistance from the Low-Income Telephone Assistance Program, will not be charged the surcharge for the funding of this program as set forth In4.1.2 (C) above.



COLUMBING TELEPHONE COMPANY

Colo. PUC No. 3 3¹⁴ Revised Sheet No. 52.3 Cancels 2^{cd} Revised Sheet No. 52.3

Rules, Regulations or Extension Policy

LOCAL ACCESS SERVICE

- 4. Colorado Direct Servico Programs (Cont'd)
 - 4.1 Low-Income Telephone Assistance Program (Cont'd)

The end user seeking the Low-Income Telephone Assistance Program discounts are responsible for demonstrating that he/she meets the eligibility requirements of the programs. Furthermore, it will be the obligation of the end user to provide any recertification of eligibility provided by the Colorado Department of Human Services to the Telephone Companyin a timely manner.

4.1.5 Payment Arrangements and Credit Allowances -

Payment arrangements and credit allowances are us set forth inSection 2.5 preceding.

4.1.6 Rate Regulations

- (A) The Local Exchange Service rate reduction for the Lifetine portion of the Low-Income Telephone Assistance Program participants is as set forth in Section 20.4 (A). The rate reduction will be prorated on the basis of a 30 day month from the effective date of the end user's application.
- (B) The flat rate surcharge for the funding of the Low-Income Telephone Assistance Program is collected on a per access line per month basis from all Business, Residential and Paystation Access lines except State or Local governmental bodies and Low-Income Telephone Assistance Program participants, and is as set forth in 20.4 (B).



- (D) Low-Income Toll Blocking is offered at no charge to elegible customers.
- (B) Low-income Limited Toll Blocking is offered at no charge to eligible customers.

COLUMBINE TELEPHONE COMPANY Name of Utility

Colo. PUC No. 3 23rd Revised Sheet No. 93 Cancels 22rd Revised Sheet No. 93

Rules, Regulations or Extension Policy

LOCAL ACCESS SERVICE

20. Rates and Charges

All the rates and charges for the services offered in this tariff are shown in this section. Reference is made for each rate element to the appropriate tariff paragraph where the application of the service is descirbed.

20.1 RESERVED FOR FUTURE USE

20,2	Payr	nent Re	lated Charges	Monthly Rate	Source				
	(A)	Payn	nent Related Charges	monay mac	Come				
		(1)	Deposit if Required per End User	Not to Exceed 90 days' Basic Local Esch. Svc.	2.4.I(A)				
		(2)	NSP Check Charge, per Check	\$20.00	2.4.1.(B)(1)(b)				
20,3	Access Ordering, Service Connection, Move and Change Charges								
	(1)	Servi (A) (B)	ce Order Charge, per Order Initial Subsequent	\$20.00 \$10.00	3.4(A) 3.4(A)				
	(2)	Centr	al Office Charge, per Connection	\$20.00	3.4(B)				
	(3)	Premi	ise Visit Charge, per Premise Visit	\$40.00	3.4(C)				
	(4)	Peatu	re Connect Charge, per Connection	\$2.50	3.4(D)				
20.4	Lifell	ne Prog	gram						
	(A)	Rat	idential Local Exchange Access Servi e - Lifeline Reduction Access Line	\$9.25	4.1.6(A)				

(D)